

9 October, 2014

Ms. Shane Lee  
Principal Consultant and Trainer  
TRAINETasia

Dear Shane,

On behalf of UM-ITL team, I'd like to extend my gratitude for an excellent day of training.

Your training was tailored for the team and it was clear that a significant amount of preparation was put into this.

Personally, I found the training extremely helpful and I feel the team have benefitted from it as well.

Please extend our thanks to Dawn as well.

Wish you every success in your endeavour to teaching ordinary folks to 'a revolutionary approach' (see, I'm already picking up power words from the book you gave me) in their presentations

Best wishes,



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